

SUPPLY CHAIN CANADA, ONTARIO INSTITUTE
2019-2020 REPORT

ADDRESSING
CHALLENGES.
CONNECTING
IDEAS.
DELIVERING
RESULTS.

A YEAR OF TRANSFORMATION



INTRODUCTION

After celebrating 100 years, with an eye to the future, Supply Chain Management Association Ontario (SCMAO) along with its National and Provincial partners, underwent a branding change in 2019/2020 and is now operating as Supply Chain Canada, Ontario Institute.

With the rebranding came a renewed focus on working with more unity on our vision to ensure that Canadian supply chain professionals and organizations are recognized for leading innovation, global competitiveness, and driving economic growth.

In support of that vision, we offer continued learning designed for every level, culminating with the Certified Supply Chain Management Professional Designation (CSCMP) - Canada's most sought-after professional designation for those professionals advancing as leaders in supply chain. Supply Chain Canada, Ontario Institute serves supply chain professionals and promotes supply chain leadership by delivering on the initiatives outlined in the approved 2018-2021 Supply Chain Canada Strategic Framework.

STRATEGIC FRAMEWORK

VISION

Canadian supply chain professionals and organizations are recognized for leading innovation, global competitiveness and driving economic growth.

MISSION

Supply Chain Canada provides leadership to the Canadian supply chain community, provides value to all members, and advances the profession.

STRATEGIC PRIORITIES

- Expand learning initiatives to accelerate transformation and growth
- Be the voice of supply chain in Canada
- Engage with the industry to unlock the opportunities for supply chain success
- Continue the collaborative evolution of the Federation to achieve a relevant and vibrant Supply Chain Canada

GOALS

EXPAND LEARNING INITIATIVES TO ACCELERATE TRANSFORMATION AND GROWTH

- Define the knowledge and skill competencies for the profession in Canada
- Position the SCMP Program or Designation as Canada's top professional designation for the supply chain profession
- Invest in and develop continual career-long learning
- Invest in curated information for our members

BE THE VOICE OF SUPPLY CHAIN IN CANADA

- Coalesce and unite the end-to-end community from entry level to executives
- Build strong trusting relationships with other organizations within the ecosystem
- Gather, analyze and disseminate information about the supply chain sector
- Give voice to supply chain professionals who can help inform better policy decisions
- Raise the profile of the sector and the professionals within it

ENGAGE WITH INDUSTRY TO UNLOCK THE OPPORTUNITIES FOR SUPPLY CHAIN SUCCESS

- Deliver programs that engage and support senior supply chain executives
- Develop supply chain tools that support small and medium-sized enterprises
- Collaborate with industry and other partners to lead supply chain innovation
- Recognize and promote industry success and commitment to supply chain excellence
- Develop new membership categories that provide value to organizations

CONTINUE THE COLLABORATIVE EVOLUTION OF THE FEDERATION TO ACHIEVE A RELEVANT AND VIBRANT SUPPLY CHAIN CANADA

- Establish shared metrics and coordinated financial and operational data reporting
- Strengthen coordination of resources for efficiency and effectiveness
- Enable transformative growth through central coordination and local execution
- Invest in technology to deliver transformation
- Support transformation with robust project and change management



MESSAGE FROM THE BOARD CHAIR & THE CEO

Dear Members,

On behalf of the team at Supply Chain Canada, Ontario Institute, we want to thank you for your contribution as members to a successful year of transforming and building strong foundations for future success.



Going into this fiscal year, we focused on securing the fundamentals, including a balanced budget, a unified voice within the Federation Council, a strong culture, and engaged, active members.

Our operational plan was built upon initiatives that served all these foundational pillars, and our success in delivering against the plan is reflective of your continued support. This year, there was a significant shift in the activation of our members in support of a variety of projects, and it is our pleasure to recognize our volunteers, our members and our Board and applaud the successes we accomplished together.



Later in this Annual Report is a dedicated page to thank our Volunteer Regional Ambassadors (VRA's) who worked, alongside Advisors and other volunteers to create more connectivity in local communities through facilitating more regional events. Our newly launched Member Engagement Committee, known as MEC, provided direct access between the Board and the VRAs to ensure open and transparent dialogue amongst members, volunteers and the Board.

Together with the combined opportunities and events from our VRAs, and our Educational and Professional Development teams, **member engagement increased over 26%**. These results reflect the impact that many of you had by stepping forward, participating and getting involved with association events. We all have a part to play, and we encourage each of you to continue participating!

Volunteers also powered our Board and Board Committees, by adding their expertise and passion to a variety of important initiatives including the oversight of our association Strategy, Board Nominations and Awards, Ethics, Financial Audits, and Federation Council participation. Additionally, many volunteers provided their time to assist with day to day tasks in support of the operations of the association. The achievements we have realized together in 2019/2020 reflects the dedication, commitment and effort in bringing our corporate values to life and this new culture allowed us to quickly adapt and survive the challenges of COVID-19, and move forward with confidence.



As a Board and Management Team, we continue to look at ways to grow and serve our Members and the larger Supply Chain community. These are reflective in the local events, leveraging networks to offer current trending topics including Ecommerce, digitization and managing through Covid-19. Many of our Board and Management team participated and advocated in industry events including Government councils to hear our inputs on how they can support and leverage the Canadian Supply Chains in these current times. Internally we merged the Governance and Nominations Committees to align our competencies, performance and future requirements, closely listening to feedback from you.

We also recognize the need to leverage our scale as a national association and have been actively involved with the Federation Council in a change management project related to Delivering the Value for you, our members. As a Federation, we have set an aspirational vision of a single association, coast-to-coast, elevating the end-to-end supply chain and supporting 45,000 members within 10 years. We have committed to contribute in a cross-country collaborative effort to ensure we are unified in reaching this goal. This effort will look at improvements to the association's current operational and corporate structure, its governance, and financial model. The goal is to find ways of increasing efficiency, eliminating duplication, and reducing non-value-added effort.

With clear commitment from all stakeholders, we can leverage the scale of our association, and the expertise that we have across the country, to move at speed in ensuring the growth of Supply Chain Canada and ultimately increased value and better service to our members.

In addition, to our commitment to the above stated goal, the Board was active in working with the other institutes within the federation structure to champion for systemic changes. We are pleased to see the launch of the competency framework in December 2019 and work is underway to formulate a plan of action to have our curriculum be reflective of the competencies identified by industry.

In closing, we ask for your continued support and engagement in our association. We are only as strong as our member community. We are all ambassadors for our industry, our profession and our association. Let us continue the momentum we have established and deliver on our mission to ensure that Canadian supply chain professionals and organizations are recognized for leading innovation, global competitiveness, and driving economic growth.

Yours in service,

LANI LINDSAY

Chair, Supply Chain Canada, Ontario Institute

AL-AZHAR KHALFAN

President and CEO, Ontario Institute

A YEAR IN REVIEW

(CUMULATIVE AS OF APRIL 30, 2020)

MEMBERSHIP

MEMBERSHIP COUNT

2019-2020

3,347

2018-2019

3,115

2017-2018

2,592



MEMBERSHIP (DUES) REVENUE
INCREASE OVER 2018-2019: **6%**



CORPORATE ONSITE REVENUE
INCREASE OVER 2018-2019: **55%**



MEMBER EVENTS
INCREASE OVER 2018-2019: **133.33%**



MEMBERSHIP ENGAGEMENT
INCREASE OVER 2018-2019: **26%**



NEW BUNDLED MEMBERSHIPS
INCREASE OVER 2018-2019: **45%**



**BUNDLED MEMBERSHIPS AS A %
OF NEW MEMBERS:**
INCREASE OVER 2018-2019: **81%**

EDUCATION



SCMP ONLINE REGISTRATION
INCREASE OVER 2018-2019: **37%**



SMT ONLINE REGISTRATIONS
INCREASE OVER 2018-2019: **41%**



SCMP REVENUE
INCREASE OVER 2018-2019: **17%**



SMT REVENUE
INCREASE OVER 2018-2019: **14%**



TOTAL PD/EDUCATION REVENUE
INCREASE OVER 2018-2019: **10%**



SPONSORSHIP REVENUE:
INCREASE OVER 2018-2019: **432%**



**TOTAL NUMBER OF ATTENDEES
FOR EDUCATION**
INCREASE OVER 2018-2019: **34%**

NEW PARTNERSHIPS



The Procurement Office



HIGHLIGHTS OF 2019/20

KEY SHIFTS

Lead by Example – an ongoing commitment to executing against the **SUPPLY CHAIN CANADA 2018-2021 Strategic Framework**

Engaged Member Community

Expanded Bundling to Deliver Value

Accessibility via Livestream and Online

Strengthening our Professional Development Approach – Continuing on our commitment to fostering leadership

Collaboration for Success

IMPACT AND LEARNING

Take the Lead – Supply Chain Canada, Ontario Institute aligned the strategies for success in Ontario to the National Strategic Plan adopted by all Institutes, and took the lead with piloting online learning, supporting all institutes with reports, insights and marketing collateral to drive success across Canada. This resulted in a 16% increase in SCMP online modules enrollment. Introduction of the online participation led to an increase in education attendees by about 34% over last year.

More Events, More Opportunities, More Participation – the focus on bringing more member events, more professional development and expanding the new Leadership Series, as well as making webinars free, facilitated record breaking, 26% improvement in member participation and engagement.

Including Membership with Purchase – Membership was included for non-members who participated in Corporate Onsite Training, purchased a non-member ticket to any PD or for the Conference. Engaging with Supply Chain Canada, Ontario Institute became easier than ever before. 29% of new members joined the association through bundled purchase.

Improved Access for members – Supply Chain Canada, Ontario Institute hosted the first ever livestream session with the opening panel of Leadership Series Talent in Supply Chain event, followed by the Annual General Meeting, the Holiday Networking Events, and the Live Chat events scheduled after the COVID-19 shutdowns. Access to content, discussion and other member events has never been easier! 1,440 unique attendees from our community of supply chain professionals participated through this.

Expanding the Leadership Series – this innovative approach to PD includes a focus on new, trending supply chain topics, senior industry executives as speakers and panelists, and an opportunity to interact and network with peers and colleagues. The Leadership Series attracted over 500 participants for 4 events and quickly became our largest attended event outside of the conference.

New Partnerships Defined – Identifying and building relationships and partnerships was a key accomplishment in 2019/20, which included new agreements and alignments with The Procurement Office, Ontario Public Buyers Association (OPBA), CITT, Women Business Enterprises Canada (WBE Canada), Schulich School of Business, Fanshawe College and others to better serve the community of Supply Chain Professionals.

“WE CONTINUE TO BE FOCUSED ON OPERATIONAL EXCELLENCE WITHIN SUPPLY CHAIN CANADA, ONTARIO INSTITUTE AND ACTIVELY FOSTERING PARTNER INSTITUTES IN THE FEDERATION COUNCIL TO SUCCEED IN IMPLEMENTING THE STRATEGIC FRAMEWORK WE SHARE.”

KEY SHIFTS

Member Value – A commitment to offering high quality accessible member-only benefits and access to free resources

Supporting our Members through unprecedented times

Tailored Approach to Member Needs

Volunteer and Member Recognition

Sharing our Knowledge and Expertise

IMPACT AND LEARNING

Complimentary webinars, more volunteer opportunities, more events – Supply Chain Canada, Ontario Institute made webinars free for members including access to archives, and lifted the restrictions on how many CPD credits could be earned through webinars. We created and delivered 17 PD events and 30 member networking events, and created more volunteer opportunities to improve access to professional development and CPD maintenance, and launched our Live Chat Series in April, with free access to information in response to the impacts of Covid-19 on supply chains.

Innovation and Resilience – Supply Chain Canada, Ontario Institute was challenged as were all businesses due to Covid-19. We pivoted quickly and responded with the following initiatives to serve our members:

1. Re-scheduled in person workshops to virtual – no cancellations or interruptions to the quality or experience delivered
2. Launched Covid-19 Live Chat Sessions for Supply Chains to connect resources to those who needed it for supply chain solutions during the early days of the pandemic
3. Extended flexible payment plans, waived administrative fees, and extended the grace period to enable renewals for members with economic hardship owing to Covid-19

One Size Does not Fit All – Supply Chain Canada, Ontario Institute undertook a customized approach to serving member needs, with consideration for geography/location within the province, member journey and experience, pricing strategies for events, and convenience in delivering content. Facilitated through our Volunteer Regional Ambassadors, and our strategic partners and allies, we created new initiatives to serve each sector of our membership, including:

1. New initiatives serving CSCMPs maintaining CPD
2. New events serving Public Sector
3. Tailored corporate training offerings by Vertical – Financial, Public Sector and Manufacturing

Tenure and Activism are cherished – Our community is only as strong as our membership, and this year we celebrated our most tenured members at our Holiday Events and in our Communications across the Province. We also are proud to spotlight the contributions of so many volunteers, on our Board, in the VRA Program, in the office and at our events! As our participation and teamwork continue to grow, our strength as an organization continues to grow.

Opportunity for Non Accreditation Candidates to attend the SCMP Modules and Workshops – At Supply Chain Canada, Ontario Institute we feel that knowledge sharing and collaboration are imperative to the growth of the profession. Therefore, our CSCMP modules and workshops are now available to all supply chain professionals regardless of whether they are enrolled for the Designation program or not.



TRANSFORMING THE DEFINITION OF ACCESSIBILITY IN 2019/20

We experimented with making our content more accessible across the province. We offered Live Streaming events such as our Leadership Series panel, AGM, and Holiday Events in 2019, culminating with four Live Chats in April that were online and accessible to all. In addition, our expanded efforts to bring local events to different regions in Ontario, was immensely successful resulting in a total of 30 Member Events (including online) in the fiscal year.

Together with local volunteers, and our VRAs, we accomplished our goals with respect to the number

of events offered, the budget plan and eventually overachieved our targeted engagement level.

Please join us in thanking your 2019/2020 Volunteer Regional Ambassadors for a terrific year contributing to your access to Member events.

3,123 registrations for 30 Supply Chain Canada, Ontario Institute member events in 2019/2020 which is a 43% increase over year prior

280%

14 VRAs across 13 regions as opposed to 5 in the year prior

69%

of the regions have had at least one member networking event

50%

Almost 50% of Designation Holders engaged through our member events

233%

of registrations to the Holiday Event compared to the year prior



WE ARE DELIGHTED TO
RECOGNIZE THE **VOLUNTEER**
REGIONAL AMBASSADORS
FOR 2020/2021

“The achievements we have realized together in 2019/2020 reflects the work and effort put in bringing our corporate values to life and this new culture allowed us to quickly adapt and survive the challenges of COVID-19, and move forward with confidence.”

AL-AZHAR KHALFAN
President and CEO



MESSAGE FROM THE FINANCE & AUDIT COMMITTEE CHAIR

ADDRESSING OUR FINANCIAL POSITION

Supply Chain Canada, Ontario Institute has been operating under an approved deficit budget for each of the last three fiscal years, including 2018-19. But I am happy to report that the fiscal year of 2019-20 has been a year of transformation resulting in an operating surplus of \$45,795.

2019/20 AUDIT REPORT.

Our auditors, KPMG, conducted the audit for the fiscal year ended April 30, 2020 assessing the statement of financial position, the statement of operations, the statement of changes in net assets and the statement of cash flows. They found that the statements presented fairly the financial position of the organization as of April 30, 2020 in accordance with Canadian accounting standards for not-for-profit organizations.

In their findings, the auditors also noted that they are independent of the Institute and that they did not identify any control deficiencies in internal controls over financial reporting nor any fraud or significant issues of any kind.

The Board of Directors has approved the allocation of \$1,050,225 of the net assets into Restricted Funds for Contingency and Strategic purposes, with the balance (\$354,795) being classified as Unrestricted funds.

A COMMITMENT TO MANAGING SUPPLY CHAIN CANADA, ONTARIO INSTITUTE'S INVESTMENT PORTFOLIO

The Finance and Audit Committee is responsible for the management of the institute's investment portfolio. The funds continue to adhere to the investment policy. For the fiscal year the funds delivered a negative return of 3.5% due to the Pandemic, however since the inception of the fund it has generated a return of 4% which exceeded the target of CPI + 2% or 3.6%. As of April 30th, 2020 our investment portfolio was valued at \$1.64 Million.

MICHAEL GIARDETTI

Finance & Audit Committee Chair



ANNUAL FINANCIAL REVIEW

2019-2020 (AS OF APRIL 30, 2020)

(CUMULATIVE AS OF APRIL 30, 2020)

TOTAL REVENUE

2019-2020 ACTUALS

\$3.26 Million

2018-2019 ACTUALS

\$3.10 Million

2019-2020 ACTUALS VS BUDGET

95%

 ACTUAL REVENUE OVER 2018-2019

5%

TOTAL EXPENDITURE

2019-2020 ACTUALS

\$3.21 Million

2018-2019 ACTUALS

\$3.47 Million

2019-2020 ACTUALS VS BUDGET

94%

 ACTUAL EXPENSE OVER 2018-2019

7%

NET INCOME

2019-2020 ACTUALS

\$45.79 K

2018-2019 ACTUALS

(-) \$371 K

2019-2020 ACTUALS VS BUDGET

245%

 ACTUAL NET INCOME OVER 2018-2019

112%

*Rounding off to two decimal places.

CELEBRATING OUR MEMBERS

Our success is your success! In 2019/2020 we celebrated and acknowledged the many members, volunteers and participants that have contributed to the growth of our association.

WE WOULD LIKE TO THANK ALL OUR VOLUNTEERS

Ahmad Almusa	Shebin George	Judy Liang	Natascha Schijven
Ebun Arimah	Karen Gilchrist	Lani Lindsay	Brenda Sharp
Ryan Armitage	Krishabh Goyal	Jane Long	Niraj Singh
Alma Arzate	Richard Hampton	Richard Lough	Jason Smith
Linda Astley	Nicole Harriot	Neville Madan	Rajan Soni
Joanne Au	Nicola Houston	Joe Malon	Sonali Sood
Agnes Beck	Anthony Iseyemi	Ross Mason	Sheri Spinks
Art Berry	Raunak Ishra	Kenneth Merkley	Lulu Tang
Dhairya Buch	Nazrul Islam	Arpit Modi	Bernie Uhlich
Manavjot Bumrah	Ravi Iyer	Tim Moore	Rashpal Uppal-Assi
Patrick Cain	Sajed Jamali	Dan Munshaw	Dorina Vendramin
Ting Cao	Ruta Jhaveri	Wendy Nguyen	Adriana Villasenor
Corrine Chen	Daisy Jiang	Elis Oh	Lucie Wang
Soonho Chin	Andre Kadjo	Andrea O'Reilly	David Wang
Gary Chu	Marc King	Jason Outmezguine	Lorilei White
David Cliff	Leopold Koff	Joel Persaud	Fiona Woticky
Laura Cocuzzi	Taras Korec	Michael Quartermain	Rida Yeloglu
Rui Cunha	Eddy Lam	Paul Randhawa	Amna Zainab
Chris Farinaccio	Steven Levson	Jatinder Saini	

“ANYONE WHO STOPS
LEARNING IS OLD, WHETHER
AT TWENTY OR EIGHTY.
ANYONE WHO KEEPS
LEARNING STAYS YOUNG.
THE GREATEST THING IN
LIFE IS TO KEEP YOUR MIND
YOUNG”

– HENRY FORD

We also celebrated and honoured the many members who have been with the association more than 25 years, during the holiday events and in our social media. We established our 25 year plus member pin and encouraged all tenured members to wear it with pride. We thank all of our members who have committed to our association over the years. Did you know that of our total membership of 3347 supply chain professionals, we have had the following who celebrated anniversaries last year:

5 Years	113
10 Years	87
15 Years	63
20 Years	47
25 Years	67
30 Years	21
35 Years	1
40 Years	7
45+ Years	12

MEMBERSHIP ACCOMPLISHMENTS

TRANSFORMING, GROWING, ENGAGING

In 2019/2020 we were successful in maintaining membership growth for the second year in a row.

- Membership bundling with purchase of event proved to be our largest new member initiative, attracting 29% of all new members
- New student members accounted for 21% of all new members
- 10% of our new members were welcomed into the Designation Program as Accreditation Candidates and became members as a result

Our Designation Holders continue to be the largest population of member types within our association, by a significant margin. When the AC (Accreditation Candidates) or those in-stream for the Designation are combined with the CSCMP's, those that already hold the designation, our membership is 55%

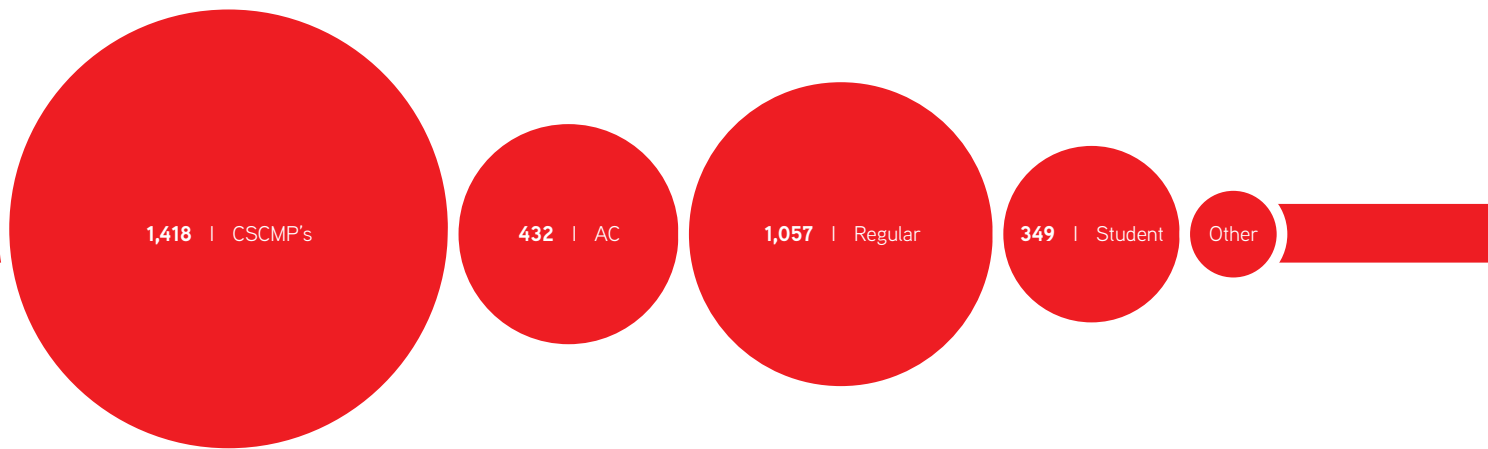
relative to the Designation, down slightly from 59.4% last year, associated with the SCMP Program.

Regular Members who participate with Supply Chain Canada, Ontario Institute but not with the SCMP Program have grown as a percentage of our overall population, finishing 2019/2020 at 32% of total members, compared to 20% last year. The shift in membership population is a result of our diversification in offerings, and acquisition strategies.

Student membership is relatively flat to last year as a percentage of membership at 10%. Our "Others" category combines all other member types, including Retired Members, Academic Affiliates, Fellows, International, Honorary and this category combined represents 2.7% of members.

Membership Count
on April 30
(Fiscal Year End)





TRANSFORMATIONS WITHIN MEMBERSHIP

While overall revenue for the department for 2019/2020 finished very similar to last year at \$1,161,426, the true story coming out of last year was a successful foray into diversification of revenue. Some big impacts were hidden by the overall number:

- Conference model changed from Ontario specific to shared National Model thereby changing Conference revenue from \$221,778 in year prior to \$37,463 in 2019/2020 while also saving on costs and resources, allowing redeployment of efforts, while maintaining profit contribution
- We saw huge growth in Corporate Onsite revenue from \$66,869 to \$117,732 (as well as bottom line contribution from \$24,939 last year to \$44,723 this year). With the impact of the Conference Model change stripped out, total Membership Revenue is up 9.5%
- Membership Growth – both head count and membership revenue grew over prior year. Our membership headcount grew by 11% from 3,115 at the end of last year to 3,347. Member Dues revenue grew 6% from \$918,145 last year to \$973,570 this year
- Diversified Revenue – With the shift in focus away from the Conference, we grew Corporate Onsite Training revenue from 7% to 10% of the overall revenue and added Sponsorship Revenue.

In order to deliver on our Vision and Mission, our Membership strategies will remain focused on growth initiatives targeting both individual members and organizations.

Member Engagement Approach –

- Deliver events across all regions in Ontario
- Seek sponsorships to support accessibility
- Leverage VRAs and Volunteers to gain more member participation
- Engage all members in referrals for new members and event participation
- Expand partnerships with other associations and organizations to deliver varied events

Corporate Development Approach –

- Support Corporate Training needs post-Covid-19 with virtual offerings
- Engage senior executives to “give back” and share through mentorship, speaking opportunities and in-class participation
- Seek out Sponsorship and Sponsored Learning events
- Support Corporate participation with group rates, Corporate Membership, Bundled Membership, discounted training in order to build long term relationships

“We have achieved two years of sustained membership growth and we remain steadfast in our commitment to deliver against our mission of providing leadership to the Canadian supply chain community, providing value to all our members, and advancing the profession.”

AL-AZHAR KHALFAN

President and CEO

EDUCATION AND PROFESSIONAL DEVELOPMENT – TRANSFORMING, GROWING AND ENGAGING

In 2019/2020 we established aggressive targets and goals for growth related to our core education programs and professional development offerings. We focused on:

- Growing revenue
- Quality over quantity of PD and events offered
- Strategic partnerships
- Third Party Endorsements

Growing Revenue

In 2019/2020 we achieved our targets and grew revenues by 10% over year prior. In addition to the number of events, the focus on delivering events virtually, allowed greater access to all members. By taking the lead with the online delivery of SCMP Modules, and supporting with more marketing, we augmented our strategy to improve access thereby hosting:

- 17 Professional Development events
- 37 online education modules
- 8 webinars

The result was a 155% of prior year total registrations, or an additional 1,127 participants in our Education and Professional Development events!

Quality over Quantity

Our approach was successfully transformed by focusing on quality rather than quantity of the events offered, while better serving our member community by scheduling events that delivered on member needs in their educational and professional development journeys.

Leadership series was expanded and delivered on new trends for the industry. It engaged senior executives from the industry as speakers and attracted 500+ attendees.

Strategic Partnerships

In 2019/2020 the Supply Chain Canada, Ontario Institute team aggressively sought out new partnerships to strengthen our success in achieving the Mission and Vision.

We sought partnerships to support our Public Sector focus and launched member events in partnership with Ontario Public Buyers Association (OPBA), as well as a new partnership with the Procurement Office, recognizing the "Certificate in Public Procurement".

Revenue generation was further augmented through a strategic approach to sponsorships.

We created strong partnerships with Title Partners, The Story Group as well as our Venue Partners such as Schulich – Master of Supply Chain Program and Fanshawe College for the Leadership Series, and Kinetic GPO for the Public Sector Quarterly Events.

“With the launch of Supply Chain Canada’s competency framework and the new review of prior learning process, we are excited to continue to work collaboratively with our Federation partners to reinforce the SCMP designation as the standard of excellence in the profession.”

AL-AZHAR KHALFAN

President and CEO





10%

Increase in PD & Education Revenue



95

Total Number of Educational Offerings



432%

Increase in Sponsorship Revenue



3,272

Total number of attendees served by Education/ Professional Development offerings



123

Enrollments in the SCMP Program



42%

Increase in PD Offerings



SUPPLY CHAIN CANADA, ONTARIO INSTITUTE – GOVERNANCE

A COMMITMENT TO IMPROVED TRANSPARENCY, RAISING THE PROFILE OF THE PROFESSION AND THE ASSOCIATION IN ONTARIO

Supply Chain Canada, Ontario Institute's Board is composed of industry professionals, both members and non-members with diverse backgrounds. Their contribution plays a significant role in helping to strengthen our Association. All Directors and Advisors are independent volunteers.

2019/20 BOARD OF DIRECTORS

FROM LEFT TO RIGHT:

Bernie Uhlich (Director), Michael Quartermain (Director), Andrea O'Reilly (Director), Michael Giardetti (Treasurer), Sheri Spinks (Advisor), Al-Azhar Khalfan (President & CEO), Lani Lindsay (Chair), Taras Korec (Vice Chair), Laura Cocuzzi (Advisor) Missing: Richard Lough (Director) and Joe Malon (FC Representative)

MEMBER
ENGAGEMENT
COMMITTEE

GOVERNANCE +
NOMINATIONS
COMMITTEE

ETHICS
COMMITTEE

FINANCE + AUDIT
COMMITTEE

AWARDS
COMMITTEE

VOLUNTEER
REGIONAL
AMBASSADORS
COMMITTEE

STAFF

2019/20 COMMITTEE COMPOSITION

AWARDS COMMITTEE

Andrea O'Reilly, Chair
Joanne Au
Patrick Cain
Rui Cunha
Ross Mason

The Awards Committee acts as a vehicle for enhancing the Association's Brand through the awards framework by engaging with stakeholders to put forward award nominations and to promote the profession, the Ontario Institute and its Members. The Committee reviews submissions against award criteria and requirements and provides recommendations to the Board of Directors regarding Award recipients

ETHICS COMMITTEE

Joe Malon, Chair
Natascha Schijven
Rashpal Uppal-Assi
Adriana Villasenor

The Ethics Committee reviews and determines the appropriate response to ethical complaints received regarding the Ontario Institute's Members and CSCMP designation holders in accordance with the applicable policies and procedures. This includes matters related to the discipline, suspension and expulsion of Members and to defending the CSCMP (Certified Supply Chain Management Professional) designation.

FINANCE & AUDIT COMMITTEE

Michael Giardetti, Chair
Taras Korec
Neville Madan

The Finance & Audit Committee assists the Board in fulfilling its obligations and oversight responsibilities relating to financial planning, the audit process, financial reporting, the system of corporate controls and risk management, and when required, to make recommendations to the full Board for approval. The Committee ensures fair presentation of the financial position and results of operations in accordance with accounting principles and ensures that appropriate financial reporting systems and internal controls are maintained and are operating effectively. The Committee also ensures the protection of the Association's assets, provides oversight of the Institute's compliance with legal, regulatory and contractual obligations. The Committee is also responsible for the management and reporting of the investment portfolio on behalf of the Board.

MEMBER ENGAGEMENT COMMITTEE

Bernie Uhlich, Chair
Laura Cocuzzi, Vice Chair
Alma Arzate
Dorina Vendramin

The Member Engagement Committee ensures that the Ontario Institute develops and successfully executes a plan to achieve membership engagement goals. The Committee advises the Board of Directors and provides feedback to Management through the Board on matters relating to the Association's approach, ideas, best practices and effectiveness for the delivery and perception of member engagement programs and activities in alignment with the SCMA Strategic Framework. The Committee also acts as a vehicle for enhancing the Association's brand and positive member perception of the value of Ontario Institute membership.

GOVERNANCE & NOMINATIONS COMMITTEE

Taras Korec, Co-Chair
Richard Lough, Co-Chair
Eburn Arimah
Nicola Houston
Tim Moore
Lorilei White

The Governance & Nominations Committee advises the Board of Directors on matters relating to the Association's governance structure and processes. The Committee also ensures that the Board fulfills its legal, ethical, and functional responsibilities through adequate governance policy development, training programs, monitoring of board activities and evaluation of board member performance. On the nominations side, the Committee ensures that the Board of Directors and committees are composed of persons sufficiently qualified and skilled to provide effective leadership to the Association. The Committee makes all reasonable efforts to support the strategic and corporate governance objectives, including succession planning for volunteer leadership, Board development and Board skills assessments. The Committee receives Board nominations and recommends a slate of nominees to be presented at the Annual General Meeting.